

February 1 2017

Dear customer

## **Pori Facility Incident: Notice of Supply Interruption**

As a valued Huntsman customer supplied from our Pori, Finland, facility I wanted to share some unfortunate news. A fire started January 30 at our titanium dioxide manufacturing facility in Pori, Finland, resulting in a plant shutdown that is beyond our control. Thankfully, all Huntsman associates at the site have been accounted for and there were no injuries.

At this early stage, our main priority is the safety of personnel on site and establishing safe access to the facility in order to assess the extent of the damage. Despite this, we wanted to share the potential for impact to you at the earliest opportunity. As the Pori facility is out of operation, we anticipate an impact on our ability to supply. We will contact you as soon as we understand the actual impact of the fire on your existing orders, your future needs and our ability to supply.

Currently, we are evaluating how long it will take to return the plant to normal operations and this will become clearer as we assess the damage. Rest assured, we are committed to repairing the facility as quickly as possible to restore production of the quality products offered by our Pori site.

We sincerely regret this situation and thank you for your understanding. Your Huntsman sales representative will contact you to discuss this further.

Yours faithfully



Mahomed Maiter  
Vice President, Global Sales and Marketing  
Huntsman Pigments and Additives

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